### CONTRACT USER GUIDE



# How to Use the Green Cleaning Products, Programs, Equipment and Supplies Statewide Contract



Contract #: FAC59 Contract Duration: 08/01/2012 to 12/31/2014

MMARS #: FAC59 Options to Renew: Annually through 7/31/2014

Contract Manager: Julia Wolfe, 617-502-8836, julia.wolfe@state.ma.us

This contract contains: EPP, SBPP and SDO

#### **Contract Summary**

This is a statewide contract for green cleaning products, programs, equipment and supplies, including green cleaning technologies. This is a multi-state contract available to Connecticut, New Hampshire, New York, and Vermont in cooperation with the lead state of Massachusetts. (The states of Rhode Island and Maine are also eligible to join).

A key element in the award of this contract is that virtually all the green chemicals included under this contract are required to be "Independently Third-Party Certified;" which means that the environmental claims as well as the product performance have been tested and certified by an established and legitimate, nationally-recognized certification program. This also means that contract users do not have to analyze technical data and they can be assured that the product will perform well. (The only chemicals without such certification are the disinfectants and various sanitizers, for which no certification is available).

Cat #	Products Included				
1	Cleaning Chemicals - all purpose, restroom, glass, carpet, hand soap / sanitizers, floor				
	care systems, appliance, degreasers, urinal blocks, odor control, laundry detergent				
1	Janitorial Paper Products				
1	Trash Can Liners - plastic with recycled content and biodegradable				
1	Cleaning Equipment – Vacuums, scrubbers, extractors, sweepers and more				
1	Entryway Mats				
1	Disinfectants and Surface Sanitizers				
1	Green Cleaning Program - All Category 1 vendors offer a program to help agencies and				
	departments transition to green cleaning products; it includes such services as a FREE				
	facility assessment, Standard operating procedures, training on disinfection, tracking and				
	recoding your cleaning, a communication strategy and more.				
2	Cleaning Supplies - such as microfiber cloths and mops, energy efficient hand dryers, non-				
	chemical scrubbing pads, and more				
2	Innovative Technologies – Energy efficient clean air technology, steam vapor cleaning				

Updated: March 17, 2014 Page 1 of 6



#### **Benefits and Cost Savings**

#### Get the Best Value and Pricing

Departments may obtain quotes to compare pricing, product selection and training opportunities from one or more vendors, or they may simply contact the selected vendor(s) of their choice to place orders. Departments are encouraged to review the qualifications for each vendor to perform training and offer tools to help departments track their purchases and the benefits of switching to green chemicals. The details of such services are included in the Green Program file that appears at the bottom of the Vendor Page on <a href="https://www.comm-pass.com">www.comm-pass.com</a>.

#### **Services at No Additional Charge**

Under the terms of the contract, all vendors awarded in Category I **must** offer and perform an initial facility assessment as part of transitioning their customers to a green cleaning program. The contractors have also agreed to conduct an audit, or review, twice per year in accordance with the APPA's "Custodial Staffing Guidelines" www.appa.org/index.cfm (or equal), to determine the appearance level of the facility.

#### **Cost Savings Opportunities**

- Competitive pricing (and recent price reductions) across all categories
- Product Consolidation: A single green cleaning product may permit the end-user to eliminate the need to purchase multiple standard cleaning products
- Product Elimination: Some green cleaning equipment eliminates the need to purchase chemicals Safer Cleaners = a healthier environment for employees and visitors
- **Pilot Projects and Demos:** To help customers make a decision on which product will work best for them, many vendors are agreeable to providing a limited amount of trial (free) products and/or to conducting a cost-free demonstration. (See below for details).

#### Who Can Use This Contract?

Applicable Procurement Law: MGL c. 7,  $\S$  22; c. 30,  $\S$  51,  $\S$  52; 801 CMR 21.00 Eligible Entities:

- 01. Cities, towns, districts, counties and other political subdivisions
- 02. Executive, Legislative and Judicial Branches, including all Departments and elected offices therein;
- 03. Independent public authorities, commissions and quasi-public agencies
- 04. Local public libraries, public school districts and charter schools;
- 05. Public Hospitals, owned by the Commonwealth;
- 06. Public institutions of high education
- 07. Public purchasing cooperatives;
- 08. Non-profit, UFR-certified organizations that are doing business with the Commonwealth;
- 09. Other states and territories with no prior approval by the State Purchasing Agent required; and
- 10. Other entities when designated in writing by the State Purchasing Agent.

#### **Pricing and Purchase Options**

Purchase Options: Purchases made through this contract will be direct, outright purchases.

<u>Pricing and Buying Details</u>: The pricing (Price File) for each vendor is located at the bottom of the expanded Vendor Page on <u>www.comm-pass.com</u>. It is an Excel spreadsheet that contains multiple "worksheets" at the bottom indicating the categories in which a vendor is awarded. The excel format

Updated: March 17, 2014 Page 2 of 6



enables contract users to easily sort by whatever information they choose (e.g. price, product type, manufacturer) to find the item they want while providing the capability to compare pricing from different vendors. Prices are indicated for each unit of measure / package size offered.

**Product Selection:** See the Appendix on the next page for an outline of products and vendors available.

<u>Getting Quotes</u>: Contract users should first reference the statewide contract to ensure they are receiving contract pricing. When calling more than one vendor on the contract to compare products and pricing, ask the vendor for full details on the Green Purchasing Program provided as part of this contract. It includes various free services (such as a facility assessment) and also involves tools and/or software to assist customers in tracking and recording valuable data concerning their cleaning practices as a means of increasing the efficiency of the overall operations.

<u>Product Trials and Demonstrations</u>: Once a particular vendor has been identified as the one with whom the customer wants contract with, it is acceptable to request that a product cleaning trial be conducted before a major purchase is made. This ensures that the customer is getting the right cleaning product for the job and that the vendor thoroughly understands the cleaning needs of their client.

#### **Additional Information: FAOs**

Why is third-party certification important? "Independent/Third-Party Certified" means that cleaning products have been certified by an established and legitimate, nationally-recognized program developed with the purpose of identifying environmentally preferable products. Any such certification program shall verify all green claims and test for the actual performance of the product. This final point is essential as it provides clear assurance to purchasers that the products really work.

Information of the Certifiers: The websites can be found at: <a href="www.greenseal.org">www.greenseal.org</a>; and <a href="www.ecologo.org">www.ecologo.org</a>.

What if I cannot find the product I need on the contract? Start by checking the <a href="Approved Products List">Approved Products List</a> for FAC59 found at <a href="www.mass.gov/epp">www.mass.gov/epp</a>, and choose "find green products and services". This list contains all the products offered on the contract and its purpose assist users in finding and comparing green cleaning products, supplies, and equipment. In addition, contact your vendor and tell them what you are currently using and what that product needs to do. In most cases there is an effective green cleaning alternative available. (However, you may have to consult more than one vendor to find the right match). You can also contact one of the contract team members for advice on finding a green alternative and/or to provide assistance to locate what you need.

#### **Strategic Sourcing Services Team Members**

Team Members	Department / Organization	Email Address
Julia Wolfe	Operational Services Division	Julia.wolfe@state.ma.us
Dmitriy Nikolayev	Operational Services Division	Dmitriy.nikolayev@state.ma.us
Maureen Doherty	Department Of Corrections	Maureen.doherty@state.ma.us
Elise Pechter	Department Public Health	Elise.pechter@state.ma.us
Sharon Lee	Department Public Health	Sharon.lee@state.ma.us

Updated: March 17, 2014 Page 3 of 6



Don Staffiere	Department Of Corrections	Donald.staffierre@state.ma.us
Ken Wertz	Sharon Public Schools	wertz@sharon.K12.MA.us
Carol Westinghouse	Informed Green Solutions	westies@ecoisp.com
Tolle Graham	MassCOSH	tolle.graham@masscosh.org
Terri Goldberg	NEWMOA	tgoldberg@newmoa.org

Updated: March 17, 2014 Page 4 of 6

### CONTRACT USER GUIDE OPERATIONAL SERVICES



#### **Appendix A: Products, Specifications and Vendors**

Cleaning Chemicals	Hand Soap / Sanitizers	Janitorial Papers	Trash Can Liners	Equipment	Entryway Mats	Disinfectants / Sanitizers	Supplies	Innovative Technologies
All purpose, restroom, glass, carpet, floor care, appliance, degreasers, urinal blocks, odor control, laundry detergent	Alcohol and non- alcohol	Wide range of brands / types of toilet and facial tissues, paper towels and wipes	Vendors offer both plastic / recycled content & biodegradable	Vacuums, scrubbers, extractors, sweepers, etc.	Many brands and sizes of walk-offs	Performance- based selection; many product types & brands, manufacturers large and small	Microfiber, energy efficient hand dryers, non-chemical scrubbing pads, mops, buckets, and more	Energy efficient clean air technology, steam vapor cleaning (non-chemical)
Third-party certified by either Green Seal or EcoLogo	3 <sup>rd</sup> party certified by either Green Seal or EcoLogo	Meets federal standards for recycled content and may be 3 <sup>rd</sup> party certified	Meets federal standard for recycled content or is biodegradable / compostable	Energy efficient, often preclude use of chemicals	All made with a % of post- consumer recycled rubber	Not certified – but adhere to reduced toxicity criteria	Energy efficient, reduced chemicals, or other EPP criteria	Eliminate need for chemical use

Vendor List	<b>Contact Person</b>	Email	Phone #
Allston Supply Company	Robert Cohen	bcohen@allstonsupply.com	413-739-4797x222
AmSan	Michael Aten	Mike.aten@amsan.com	781-589-8355
C&C Janitorial Supplies	Gary Hansen	gary@ccsupplies.com	800-818-0531
Casey Engineered Maintenance Inc.	Craig Smith	craigs@caseyemi.com	508-543-3545x345
Corr Distributors	Carol Corr	ccorr@corrdistributors.com	716-873-8323
Eastern Bag and Paper	Linda Johnson	ljohnson@easternbag.com	203-882-2873
Foley Distributing	John King	jking@foleydistributing.com	802-236-4715
Hillyard / dba Rovic	Dermot Pelletier	DPelletier@hillyard.com	860-646-3322x134
Industrial Cleaning Products	Michael Tighe	customerservice@icpima.com	508-835-7900
Likarr Maintenance (Paper and trash liners only)	Paul Petkewich	ppetkewich@likarr.com	508-543-2138
M.D. Stetson	Andrea Glass	andrea.glass@mdstetson.com	800-255-8651

Updated: March 17, 2014 Page 6 of 6



## CONTRACT USER GUIDE OPERATIONAL SERVICES DIVISION



Mansfield Paper Co. (Paper and trash liners only)	Scott Parent	rsp@mansfieldpaper.com	413-781-2000 x336
Milhench, Inc.	Heike Milhench	heike@milhench.com	508-995-8331
New England Maintenance Depot	Gary Pollard	GaryPollardnemd@aol.com	413-739-3341x34
Simplex Janitorial	Charlie Rice	crice@simplexjanitorial.com	800-222-2621
Vesta Vapore, Inc.	Sue McGlothlin	friends@vestavapore.net	845-657-7283
Zep, Inc.	Craig Wood	craig.wood@zep.com	401-617-2761

Updated: March 17, 2014 Page 6 of 6